

EXCEPTION TO THE COVID VISITOR RULE FOR PATIENTS-INFUSION VISITS

Due to the COVID pandemic, in the interest of patient and visitor safety, NM has a zero visitor policy in the outpatient setting. The Robert H. Lurie Comprehensive Cancer Center has determined there are a few situations where a patient will be granted an exception to this visitor rule.

Who: Patients being seen in the Infusion Suite at The Lurie Cancer Center on Galter 21 or the Maggie Daley Center for Women's Cancer Care on Prentice 4.

WHY: Patient/Visitor safety due to COVID-19.

WHAT: Exceptions taken into consideration to allow **ONE** visitor with patients in infusion.

- **Clinical need:** family member or friend is the caregiver and assists with bathroom, ostomy care, feeding, suctioning, etc.
- **New patients:** New patient teaching-we understand the need for a second set of eyes and ears during new patient teaching. We will allow **ONE** visitor to be present with a patient for this visit-typically the first chemotherapy infusion.
- **Other:** the manager may make an exception for other reasons day of therapy if the patient's status has changed from the last visit and requires a visitor for any reason. Exception is granted **ONLY** at the manager's discretion.

Please note that this applies to Infusion visits only. Provider visits will require provider or APP approval for exam room visits. Providers cannot grant exceptions in the infusion area-only managers or nurse leads. Please see your infusion nurse or infusion manager for any questions or concerns.

We thank you for understanding these guidelines during this COVID pandemic.