

If You Have Symptoms of COVID-19

Northwestern Medicine is committed to reducing the risk of exposure of our patients and our staff to COVID-19 (coronavirus).

As a result, **if you have a pending Covid-19 test, fever, sore throat, cough, shortness of breath, or other respiratory symptoms** at this time, we ask that you go back to your car and call us immediately so we can determine the next steps. Please call the following phone number based on your appointment type:

- All office, infusion or Diagnostic Imaging visits – 630.352.5450
- Radiation Oncology – 630.352.5350
- Lab only visit– Call the ordering provider office

When calling, inform the call center staff that you are at the Cancer Center, waiting in your car for further guidance. We ask that you remain on site until you have spoken to one of the clinical team members.

If you are one of our visitors and have any of the above symptoms, we ask that you please return to your car. You may call your primary physician for further guidance on your symptoms. If you do not have a primary physician, please call the Illinois Department of Public Health at 1-800-889-3931.