

GENERAL VISITATION GUIDELINES
UPDATED VISITOR POLICY (EFFECTIVE OCTOBER 30, 2020 UNTIL FURTHER NOTICE)

The safety of our patients, staff, and communities is our top priority at UI Health. Due to recent increased COVID positivity rates and COVID positive patients at UI Health, **effective immediately and until further notice, visitation is not allowed in our adult inpatient and outpatient care sites.**

Visitation by exception includes the following areas:

- Women in labor and post-delivery can have one visitor present at all times.
- Patients under 18 or with developmental delay resulting in inability to make independent decisions can have one support person.
- Patients with disabilities who require a reasonable accommodation can have one support person.
- Non-COVID patients who are at end-of-life may have a maximum of two visitors at a time. They must remain in the room and visitation must be scheduled ahead of time. If death is not imminent within 24 hours, the visit is limited to two hours. If death is imminent, the visitors may remain until death.

Pediatrics

- One parent (here within refers to parent/guardian/family member 18 years or older) per patient is allowed.
- Parents will be screened by temperature check and symptom review on entry to the medical center and temperature screens daily on the unit.
- One parent can stay with the patient overnight as ordered by the attending physician.
- The parent will “Sign In” on the “Sign In” sheet on each door with name, date and signature. If the parent goes home sick, the RN or NT can notate on the sheet the date and place a comment “went home sick”.
- If the parent has a fever and/or symptoms of acute illness, he/she will need to leave the hospital. At this time, a different parent is allowed to replace the primary parent.
- If a parent has had COVID-19 or leaves the hospital sick, they/she cannot visit until all the following criteria are met:
 - a. 10 days since the onset of illness
 - b. 72 hours since last fever without fever reducing medications
 - c. A negative COVID-19 test

Labor & Delivery/Mother Baby and Neonatal ICU

- L&D/Mother Baby may have one designated visitor at a time according to established NICU leadership team
- Neonatal ICU & Intermediate Care Nursery (ICN) welcomes inpatient asymptomatic mothers confirmed negative for COVID-19 at UI Health, to visit their infant(s) at appointed times.
- Neonatal ICU/ICN may have one designated visitor at a time according to established NICU visitation protocol.

Psychiatry Units (Adults and Adolescent)

- Adolescent psychiatry unit - visitation by departmental exception only
- Adults psychiatry unit – visitor provides a password
 - Hours: Monday through Friday 6:30pm to 8:00pm
 - Weekends 1:00pm to 2:00pm and 6:00pm to 8:00pm

Outpatient Visitors:

1. Outpatient Care Center (OCC)- no visitors
2. Surgical Services - visitation by departmental exception only
3. Emergency Department - no visitors
4. Hospital interventional procedure areas – Patients undergoing GI/Endoscopic and Interventional radiology/cardiology procedure will be able to have one visitor accompany them. Approved visitors will be permitted to visit during the pre-procedure and may rejoin the patient at the time of discharge. Visitors must exit the Hospital while the patient is undergoing the procedure and during the recovery period.

Exceptions to the no visitor policy for Outpatient Visitors include:

- Patients under the age of 18 can have one support person.
- Patients with disabilities who require a reasonable accommodation can have one support person.
- Patients needing transportation home after visit/procedure can have one support person.
- Visitors may be asked to wait somewhere other than the waiting room or lobby and then will be contacted once the patient is ready for pickup.

In support of critical and special needs, patient visitation is allowed in the areas listed below. The following visitation protocols remain in effect:

- No Visitor under the age of 18 will be allowed to visit.
- Visitors must undergo temperature and symptom screening upon arrival, wear a mask, and perform hand hygiene. Masks will be provided at all entry points at all times.
- Visitors will be screened for symptoms (including but not limited to cough, shortness of breath, and fever) and contact with an individual confirmed to have COVID-19.
- Anyone who has a fever or is showing signs of illness during screening or during visitation will not be allowed to visit or accompany the patient.
- While in effect, Visitors will be screened for compliance with Chicago's Emergency Travel Order. Travelers entering or returning to Chicago from states experiencing a surge in new COVID-19 cases must quarantine for a 14-day period from the time of last contact within the identified state. The list of states will be updated every Tuesday and effective the following Friday.